

## **Our Quality Charter**

This charter describes Institut Florimont's quality objectives for our students, their parents and all our staff.

- Commitment: working together to build Florimont's future
- · Courtesy and mutual respect: respecting other people means respecting yourself
- Welcome: be friendly, be polite and listen to others
- Punctuality: always be on time
- Information: find out what you need to know and help others do the same
- Clean campus: it helps us all feel good
- Materials: make sure you have the right equipment and look after it
- Work climate: everyone has a part to play
- · Adaptability: helping us work together as a team
- Staff training: better trained means better work
- Safety: know and follow the rules
- Environment: reduce waste

Following these guidelines helps us achieve and maintain excellence in the teaching, support and care we give all students, providing an all-round education: intellectual, artistic, cultural, sporting, spiritual and community in the spirit of St. François de Sales.

Quality is everyone's business!